



Cloverleaf

Your Happiness Is Our Reward





Welcome

Welcome to Tanglewood, where we pride ourselves on our wealth of experience in providing exceptional care for our residents. Our dedicated team members have been carefully selected based on their expertise, empathy, and genuine commitment to enhancing the lives of those entrusted to our care.

Our vision at Tanglewood is to create a nurturing environment that fosters independence, dignity, and a sense of belonging. We believe that every individual's unique story and journey deserves to be celebrated. Our values are at the heart of everything we do. We strive for excellence in delivering personalised care that exceeds expectations, promoting well-being, and embracing diversity. We understand the importance of creating a home away from home, where residents feel cherished and supported.

We warmly invite you to experience the Tanglewood difference firsthand. Join our vibrant community and let us embark on this remarkable journey together, providing comfort, companionship, and a sense of belonging to all who call Tanglewood home.



Daniel Rowark

CEO TANGLEWOOD CARE
SERVICES LTD

Why choose us?

At Cloverleaf we provide something for everybody. Our engaging activities are developed with our residents' preferences in mind. With personalised care plans, a range of facilities and dedicated team members you can be sure your loved one is in safe hands.

At Cloverleaf care home, comfort, safety, well-being, and happiness are at the heart of all we do. Our personalised care plans will be tailored to include everything from medications to likes and dislikes. We acknowledge how hard the decision to move into care can be and our friendly team are on hand to support you.

Facilities

Cloverleaf Care Home is a 72-bed home, with spacious bedrooms and ensuite wet-room facilities, beautiful communal lounges and dining areas, hair salon, tea room with nail bar and a home cinema. Cloverleaf ensures our residents live an independent lifestyle whilst also providing 24/7 person centred care. As part of our community, residents will be able to continue with their daily routines whilst having the day-to-day needs looked after.



Menu & catering

Our chefs offer a four-week seasonal menu that changes daily, using the freshest ingredients. We provide for all dietary types such as vegan, vegetarian and diabetic. We also cater for different textured diets, including a soft diet and a fully modified diet. If there is nothing you fancy on the menu we always have alternative options available for you. We will discuss your diet along with any likes and dislikes on admission. The mealtime experience for you is very important to us. Catering is always on the agenda at the monthly residents' meetings to enable you to give your valuable feedback first hand.

Sample menu

BREAKFAST

Cereal of choice or porridge
Toast & preserves
Freshly prepared fruit
Full english breakfast

DINNER

Hearty beef stew & dumpling
Creamy vegetable risotto
Baby new potatoes
Fresh green beans & carrots

DESSERT

Jam sponge & custard
Fresh fruit platter & cream

TEA

Fish goujons & sauté potatoes
Cream of vegetable soup
Selection of sandwiches

DESSERT

Lemon posset
Selection of cakes



“I am so pleased that we chose this place, I felt surrounded by love here, they are all so friendly, everyone talks to you and I have never felt lonely once”

—Tanglewood Care Home resident



Our 'UNIQUE' Values

United

We will work together as a team
We will acknowledge that everyone is important
We will celebrate our achievements

Nurturing

We will value and support each other
We will promote empowerment and independence
We will acknowledge and enhance strengths

Innovative

We will find innovative solutions to the challenges we face
We will welcome new ideas to help us evolve
We will embrace change and adapt accordingly

Quality

We will deliver excellence as our standard
We will continually improve and enhance our service
We will keep people safe

Understanding

We will be kind and compassionate
We will respect and honour individuality and diversity
We will take accountability and responsibility for our actions

Empathetic

We will respect and trust each other
We will be humble and positive role models
We will embrace new relationships

Our Mission Statement

Our aim is to:

Provide high quality care for our residents, in safe and comfortable surroundings, always promoting independence and choice

Give the families of our residents peace of mind, reassurance and confidence in our service

Attract and retain the best team members, giving them the skills and career pathways they deserve

Work in partnership with all external agencies, building relationships that support our visions & values

Our Vision

To be the service of choice for our residents and their families

To be the employer of choice for our team members

To be the health provider of choice across the Health & Social Care Network

Our Care

In a Tanglewood care home, we cater for residents who need all varieties and levels of care. We assess every prospective resident subjectively on an individual basis. Following this process, a personalised recommendation is made by our team of highly-trained and dedicated staff members. Any new resident receives a bespoke Personal Care Plan, ensuring the most comfortable transition as they begin to write the next chapter of their lives. Our core values underpin everything that we do, delivering the best possible care and service to all our residents, plus peace of mind for family and friends.

Respite Care

Respite care is generally 'short term' for people who are usually looked after by a relative or professional carer at home. It is also for people who have been in hospital but require a period of convalescence. Many people arrange a trial stay as a temporary resident to see if the home is the right long term option for them.

Residential Care

Residential care is generally for people who require a low level of support. It may include assistance with washing and bathing, and other activities of daily living. It is primarily for those who are finding it difficult to cope at home, or who need more help than home carers are able to provide.

Dementia Care

Our team members are trained to support people living with dementia. Through daily interactions, activities and compassion, our team learn about the individual's needs and help them feel settled and safe. We make sure people with dementia receive the quality of care that suits them best.

Nursing Care

At Cloverleaf we also offer nursing care. This is for individuals that require more support than residential care due to an increase in health needs that require 24 hour support from a registered nurse.

Palliative Care

At Cloverleaf we understand that end of life care is an extremely difficult time, and we want to support you in this process by providing a warm, welcoming atmosphere. Our teams are compassionate and caring, and will provide you with all the support you and your loved one require.

Activities

Cloverleaf offers a range of activities that appeal to our residents, regardless of interests and abilities.

All activities are of course optional, but we do

encourage our residents to be involved to increase

their social interaction, mental stimulation and,

most importantly, their enjoyment. Activities take

place in groups, small task groups or one-to-one.

Our dedicated Lifestyles Coordinator is an integral

member of our team. They ensure monthly meetings

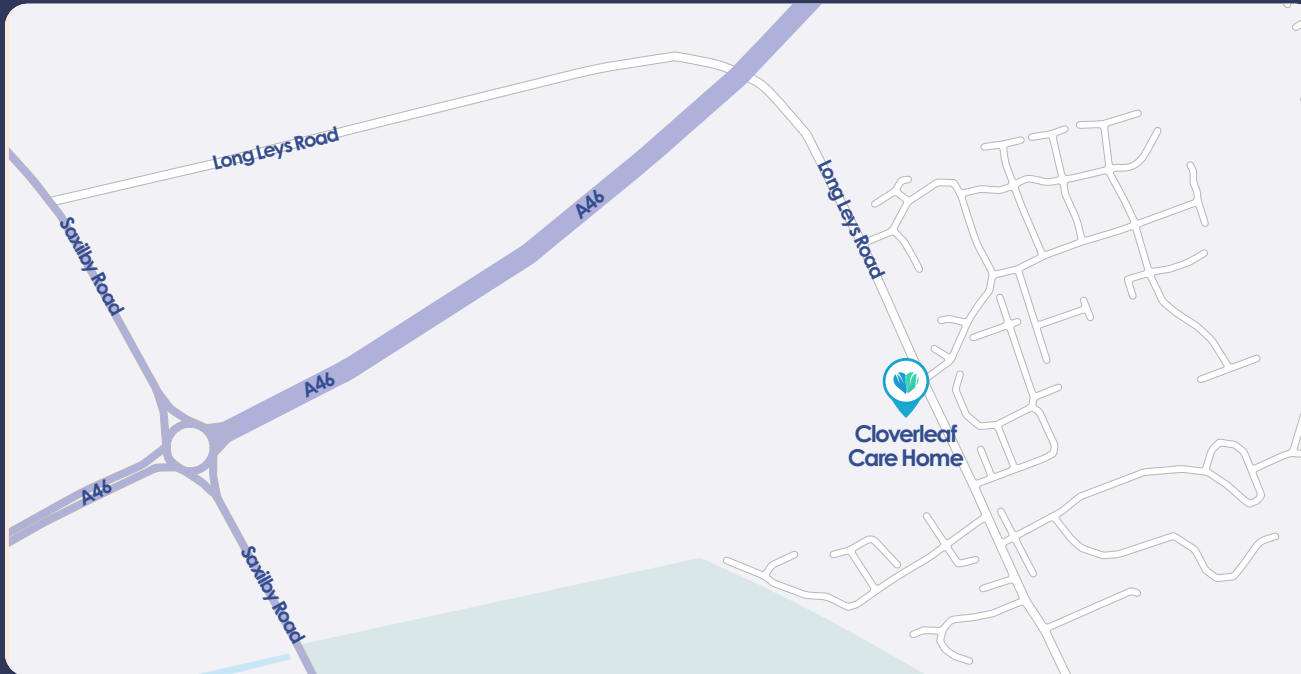
are held with our residents to ensure that activities

reflect their interests and choices.



Weekly Activity Planner

	Morning	Afternoon
Monday	MORNING WALKS & GARDENING 11.30am	LIFE STORY BOOKS 2.30pm
Tuesday	NAILS & HAND MASSAGES 11.30am	SING ALONG 2.30pm
Wednesday	COFFEE MORNING 11.30am	POETRY CORNER 2.30pm
Thursday	CHAIR EXERCISES 11.30am	PAINTING AND ART CLASS 2.30pm
Friday	BAKING CLUB 11.30am	FRIDAY AFTERNOON DRINKS & QUIZ 2.30pm
Saturday	GAMES & ACTIVITIES 11.30am	SATURDAY SOCIAL 6.30pm
Sunday	BOOK CLUB & APERITIFS 11.30am	SUNDAY ROAST 12.30pm



Get in touch



Cloverleaf Care Home

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From Retford: Head south on Chancery Ln toward Savile St.

Continue onto Wharf Rd. Wharf Rd turns slightly right and becomes Carolgate. Continue onto London Rd/A638. Go through 1 roundabout. At the roundabout, take the 1st exit onto Grove Rd. Grove Rd turns slightly left and becomes Lady Well Ln. Lady Well Ln turns slightly right and becomes Main St. Turn right onto Laneham Rd. Continue onto Laneham Rd. Turn left toward Cocketts HI. Continue onto Cocketts HI. Continue onto Low St. Turn left onto A57 Toll road. Turn right onto Gainsborough Rd/A57. Turn left onto Long Leys Road. Cloverleaf care home will be on the right

From Horncastle: Head north on Queen St toward East St/A158. Turn left onto East St/A158.

Continue to follow A158. At the roundabout, take the 1st exit onto Market Pl/A158. Continue to follow A158. At Wragby Roundabout, take the 3rd exit onto A15. At Nettleham Rd Roundabout, take the 2nd exit onto A15/A46. At the roundabout, take the 2nd exit onto A46. At the roundabout, take the 3rd exit onto Saxilby Rd/A57. Turn right onto Long Leys Road. Cloverleaf care home will be on the right.